

To Share

Abbeville Area Medical Center's Patient and Family Advisory Council (PFAC) serves in an advisory capacity to:

- Support the organization in personalizing and improving the healthcare experience
- Improve safety
- Advance performance improvement efforts

Our goal is to include patients and families at every level throughout their care with us. Through conversations, sharing ideas, and inviting patients to participate, the outcome will be better healthcare for everyone.



To Make a Difference

Our PFAC is made up of community members that have used or are familiar with our services.

Members attend quarterly meetings (or as needed) and work on projects along with members of our staff that include:

- Patient flow
- Service issues
- Facility navigation
- Performance improvement efforts
- Clinical issues like medication safety and discharge instructions

We look to our PFAC members to provide a unique patient and family perspective.



If you are interested in helping us provide even better healthcare, contact us!

To Participate

Patients and family members who can give both positive and constructive feedback regarding their experiences are invited to join.

For more information contact:

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Patient & Family Advisory Council (PFAC)

A Patient Family Advisory Council (PFAC) is a way to include patients and families at every level throughout our organization. Through conversations, sharing ideas, and inviting the patient in, the outcome will be better healthcare for everyone. We're not launching a campaign that begins and ends. Together we're creating a cultural shift, a unified mindset where the patient is truly one of us. It's a whole new healthcare approach. It takes a whole lot of change. It takes courage. It takes all of us working together to make AAMC the best it can be.



**The Patient & Family Advisory
Council will result in better
healthcare for everyone.**

Patient & Family Advisory Council



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