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## **Important Coronavirus (COVID-19) Information**

AAMC is taking all measures necessary to prepare for any possible cases of the Coronavirus (COVID-19). Our Coronavirus Preparation Team is working hard to monitor and prepare for any situation by receiving daily website updates from the CDC, scheduled DHEC calls, reviewing all protocols, and making sure all staff are aware and following these procedures.

**\*\* If you are having mild symptoms, self-quarantine and do not come to the hospital or your doctor's office. \*\***

**\*\* Not everyone who comes to the hospital will be screened for COVID-19. There are testing requirements that must be met. \*\***

### **Important Information from AAMC**

- **EVERYONE** coming to the hospital needing medical tests or treatment will be screened in a designated area in front of the hospital prior to being allowed to enter the building.
- Only the Emergency Department doors in the front of the hospital will be open to patients needing outpatient and emergency care. Access to all other doors will be restricted to employees only.
- Those who present to the AAMC Emergency Department with respiratory symptoms will be screened in the Emergency Department. Those who present to the Healthcare Center, Due West Family Medicine or Savannah Lakes Family Medicine will be directed to the Respiratory Clinic located at 901 West Greenwood Street, Suite 6 (in between the Healthcare Center and hospital on Thomson Circle). Hours are Monday - Friday from 9:00am - 5:00pm.
- If you are in need of medical records or assistance with a bill, please call 366-5011 for help over the phone.
- Patient visitation has been suspended - no visitors will be allowed into the hospital.
- The Healthcare Center's Walk-Ins Welcome extended hours clinic has been suspended.

### **If you think you have the COVID-19 Virus**

We have now implemented a **COVID-19 screening line at (864) 366-1770** that is available Monday - Friday from 8:00am - 5:00pm. If you have reason to suspect exposure to the Coronavirus, by either recent travel or contact with a patient confirmed to have the Coronavirus, or if you have worsening symptoms (cough, high fever, shortness of breath, body aches) please call for further instructions. You will be asked a series of questions to see if you meet DHEC's requirements for testing and given further instructions. If your symptoms are severe please seek medical attention immediately.

If you have no reason to suspect exposure to the Coronavirus, but have a cough/fever or respiratory symptoms and feel you need to be seen, contact your provider. ***If you are having mild symptoms, simply self-quarantine and do not come to the hospital or your doctor's office.***

### **Prevention and protecting yourself**

Prevention to protect yourself from Coronavirus (COVID-19) includes washing your hands often. Use soap and water for at least 20 seconds especially after being in a public place, or after blowing your nose, coughing or sneezing. If hand washing is not readily available, use hand sanitizer that contains at least 60% alcohol until they feel dry. Put at least a 6-foot distance between people who are in close contact with one another and avoid any close contact with anyone who is sick or has flu-like symptoms. Clean and disinfect frequently touched surfaces daily. Stay home while you are sick.

Social distancing measures are one of the tools we can use to keep our patients, staff and visitors healthy.

For general questions regarding Coronavirus call the DHEC care line at 855-472-3432 from 8:00am – 6:00pm seven days a week.

MUSC Health is offering a free virtual visit at [campaigns.muschealth.org/virtual-care](https://campaigns.muschealth.org/virtual-care) and Prisma Health is also offering free virtual visits [prismahealth.org/virtual-visit](https://prismahealth.org/virtual-visit) when you use the code "COVID 19."

### **Testing**

Currently AAMC has the supplies to collect specimens for COVID-19 testing. If the doctor suspects a patient has COVID-19 they will consult with the Regional DHEC Epidemiology office to determine if testing is necessary according to DHEC criteria.

### **More COVID-19 Information**

Additional information and daily updates can be found at [CDC.gov](https://www.cdc.gov) and [SCDHEC.gov](https://www.scdhec.gov). Updates will also be posted at [AbbevilleAreaMC.com](https://www.AbbevilleAreaMC.com).